

Fiesta Tours Peru

2022 General Conditions

Payment and Cancellation Penalties for Individual Travelers

- A deposit of \$300 per person is needed when booking the Inca Trail.
- Payment is due 50 days prior to arrival. Exception apply, please read below.
- Belmond Sanctuary Lodge or any of the InkaTerra properties: Payment is due 50 days prior to arrival.
- InkaTerra properties require a 20% non-refundable deposit 95 days prior to arrival. They reserve the right to request this 20% non-refundable deposit at any given moment.
- All nights hotel cancellation penalty for rooms cancelled within 35 days of arrival. Except the Belmond Sanctuary Lodge and InkaTerra properties.
- All nights hotel cancellation penalty at the Sanctuary Lodge and at InkaTerra properties when rooms are cancelled within 50 days of arrival.
- 100% penalty for transfers and tours cancelled within 35 days of arrival.
- 100% penalty for flights cancelled within 35 days of departure.

Payment and Cancellation Penalties for Groups

- A deposit of \$300 per person is needed when booking the Inca Trail.
- Payment is due 50 days or 65 days prior to arrival, according to the hotels used.
- Preliminary rooming list is due 90 days prior to arrival.
- Final rooming list is due 50 days prior to arrival. (Some exceptions apply, please see next paragraph)
- The following hotels require the final rooming list and payment 65 days prior to arrival: Belmond Hotels, Sumaq Machu Picchu Hotel, Inka Terra properties, J.W. Marriott.
- InkaTerra properties require a 20% non-refundable deposit 95 days prior to arrival. They reserve the right to request this 20% non-refundable deposit at any given moment.
- When rooming list has been provided, the hotel cancellation penalty is “all nights”.
- All nights hotel cancellation penalty for rooms cancelled after final rooming list has been provided.
- PeruRail allows group cancellation without penalties as follows: For 10 to 36 persons up to 60 days prior to departure, for 37 plus passengers up to 90 days prior to departure.
- 100% penalty for transfers and tours cancelled within 35 days of arrival.
- 100% penalty for flights cancelled within 35 days of departure.

Payment and Cancellation Penalties for the Galapagos Islands Cruises:

- M/V Legend, M/V Coral I and M/V Coral II: \$200 deposit per person is due upon confirmation. Cancellations received 121 days prior to departure; deposit may be used for a future booking. From 120 to 91 days prior departure, \$200 per person, from 90 to 61 days prior departure, 50% of the cruise cost; within 60 days of departure, there is no refund.
- M/V Santa Cruz, Yacht Isabela, Yacht La Pinta, Finch Bay Eco Hotel: \$200 non-refundable deposit is due upon confirmation; balance is due 60 days prior to departure. Cancellations received within 60 days of departure are not refundable.

Our transfers include:

- A complimentary bottle of water when private services have been requested.
- Baggage handling at airports, piers, train and bus stations and at hotels.
- Service of a transfer representative.
- Service of air-conditioned transportation, mini vans, mini buses or coaches.

Our tours include:

- A complimentary bottle of water when private services have been requested.
- All entrance fees and train tickets needed to operate the tours and excursions.
- All bus tickets, train tickets and entrance fees to operate the tours and excursions.
- Service of a bilingual and licensed tour guide.
- Service of air-conditioned transportation, mini vans, mini buses or coaches.
- All meals indicated in the itinerary. B for breakfast, L for lunch. D for dinner.
- Hotel accommodation and hotel service charge.
- Hotel taxes are exempt for foreigners visiting Peru.
- When domestic airfare within Peru is specified as included: Airfare includes all queues, security fee, fuel surcharges and Peruvian sales tax.

Not included:

- Extra expenses in case of modifying the itinerary due to flight cancelation, strikes or blocking of roads and train tracks by demonstrators or political activists. Travel insurance is strongly recommended.
- When staying overnight in Machu Picchu, the entrance fee for the 2nd day in Machu Picchu is not included. This can be added to the itinerary upon request.
- Expenses such as beverages on meals, tips, laundry, phone calls and other personal expenses are not included
- When a cruise to the Galapagos Islands is part of the itinerary, the Galapagos National Park Tax of \$100 and \$10 Galapagos transit card fee, per person, are not included. They are payable in Ecuador.

Notes:

- **Validity of Prices:** All prices are subject to change with 30 day notice.
- Add \$10 per person as a handling fee on every booking. When you are booking "hotel only" in one city, add \$5 per person instead of \$10 per person. When you are booking "hotel only" in two or more cities, the \$10 per person as a handling fee will apply. If you need to publish a "Hotel Only" catalogue we suggest you to use our net rates plus 5% as your cost, this extra 5% should be greater than the \$10 handling fee.
- Transfers and tours in Lima during January 1st, May 1st, Easter Week, July 28, July 29, December 24, December 25, December 31 have a surcharge of 100%.
- Trujillo and Chiclayo rates are not valid the following dates: Easter Week, July 28, July 29, Marinera Festival, Christmas, New Year, Peruvian holidays and long weekends, it will have a surcharge of 30%.
- If due to problems of strike or social demonstrations it would have to incur expenses of trains, buses, ticket entrance fees or others, these will not be reimbursed.